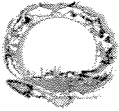


“Chief Andrew Isaac Health Center”



CAIHC DIRECT SERVICE

It is important that you receive your healthcare at CAIHC where you will receive coordinated care. Please know that our entire staff is committed to providing the highest possible level of quality services. Call for same day appointment at 451-6682, ext. 3650 when the clinic opens.

CAIHC Regular Hours (Last patient must be checked in 45 minutes prior to closing)

Monday, Tuesday & Thursday, 8:00 a.m. to 6:00 p.m.

Wednesday, 9:00 a.m. to 6:00 p.m.

Friday, 8:00 a.m. to 6:00 p.m.

CAIHC WEEKEND WALK-IN URGENT CARE CLINIC

Examples of healthcare needs that we treat during these hours are:

❖ Urinary Tract Infections ❖ Diarrhea/Vomiting ❖ Ear Infections ❖ Minor Lacerations

CAIHC Weekend Clinic does not provide routine healthcare like:

❖ Physical Exams ❖ Pregnancy Tests ❖ Immunizations

CAIHC Weekend Clinic Hours (Last patient must be checked in 45 minutes prior to closing)

Saturday & Sunday, 10:00 a.m. to 6:00 p.m.

Holidays, 10:00 a.m. to 6:00 p.m.

WHEN CAIHC IS CLOSED

For Patients Who Reside in the Interior Alaska Service Unit

If you have questions concerning a health problem, call the **Providence Hospital Triage Phone Nurse** at 451-6682 or 1-800-478-6682. The Triage Nurse will evaluate your situation and will be able to answer any questions you may have, recommend certain home treatments, advise you on the right place to receive healthcare or have the on-call CAIHC Physician call you back.

FAIRBANKS MEMORIAL HOSPITAL (FMH) EMERGENCY ROOM

For Patients Who Reside in the Interior Alaska Service Unit (IASU)

(If you reside outside the IASU, please contact your Service Area Contract Health Office)

Effective **JULY 1, 2005**, TCC no longer pays for Emergency Room visits to the Fairbanks Memorial Hospital Emergency Room (FMH-ER) *except* in the following cases:

1. Pregnant Women as instructed by provider during prenatal visits.
2. Infants under the age of one year and for Elders with onset of a sudden condition.
3. Treatment for a medical condition for which immediate medical attention is necessary to prevent death or serious impairment of the health of an individual.
4. Referrals made by a CAIHC Physician or by the after-hours Providence Hospital Triage Nurse who received approval from a CAIHC physician.
5. Needs to be a resident of the TCC Region and eligible for Contract Health Services.

Patients will be held financially responsible for all FMH-ER visits that do not fit these criteria.