



Dear Traveler:

This letter outlines the required guidelines that need to be followed in order for the Alaska Native Medical Center's (ANMC) Purchased/Referred Care (PRC) program to consider authorizing payment for **emergency medical care** while traveling outside the State of Alaska. "**Emergency**" means any medical condition for which immediate medical attention is necessary to prevent the death or serious impairment of the health of an individual. You must be an Alaska resident and are required to provide proof that Alaska residency has been maintained. This can be accomplished by providing proof of receiving the previous year's dividend. Indian Health Service (IHS) facilities must be utilized when they are available. Prior to departing Alaska, you can verify if there is an IHS facility close to where you will be traveling by checking the web site at <http://www.ihs.gov>.

ANMC PRC must have eligibility documentation (Certificate of Indian Blood or tribal enrollment card issued by a federally recognized tribe) on file. Emergent medical care for outpatient or inpatient services **must be reported to ANMC PRC within 72-hours (including weekends and holidays) after receiving medical treatment.** The patient or the patient's representative has the ultimate responsibility of notifying PRC by calling (800) 478-1636. When the ANMC PRC office is closed, you can leave a message on our secure voicemail message system. Leave your full name, date of birth and a contact telephone number. PRC staff will return your call the next business day.

ANMC PRC is not an insurance program. Residents of Tanana Chiefs Conference, Ketchikan Indian Community, the Metlakatla Indian Community or Southeast Alaska Regional Health Consortium are covered by their respective PRC program.

**Examples of services not covered:**

Routine obstetrical care.	Medications purchased while traveling.
Routine or emergent dental care.	Inpatient/outpatient mental health services.
Routine/non-emergent care and follow-up appointments.	Inpatient/outpatient substance abuse services.

**Travelers must provide medical records, within 30 days, for all out-of-state medical care you receive. This can be accomplished by signing a release of information form from the facility to ANMC. The records will be reviewed by medical professionals to determine if the care you received is emergent. If upon medical review, the medical care received is considered non-emergent, PRC is unable to authorize payment. If payment is approved, it is the patient or patient's family ultimate responsibility to ensure that PRC receives all claims and applicable insurance information in a timely manner. PRC is unable to authorize payment for delinquent accounts due to untimely submission of claims and/or insurance information.** For those traveling outside the United States, please be advised that the traveler is required to pay up-front for the medical care they receive. The patient or patient's representative must notify PRC within 72-hours from the beginning of treatment, provide PRC with the medical records, and can submit receipts to PRC for reimbursement consideration upon returning to Alaska.

**For those moving out of Alaska, ANMC PRC is only able to provide coverage for emergent medical services for 180-days from the date you left Alaska.** Patients are highly encouraged to register and utilize the services available at the closest IHS facility. You can access the list of IHS facilities on-line at <http://www.ihs.gov>. ANMC PRC cannot guarantee that you will be eligible to receive services at any of these facilities because each area has its' local policies for determining who is eligible to receive care at that facility.

Lastly, as a traveler or mover, you are required to provide proof, with date, of when you left Alaska should you need financial assistance with medical care. This can be accomplished by your saving and providing airline tickets or itineraries to PRC if requested.

Please call PRC at **800-478-1636** should you have additional questions or concerns. Thank you and have a safe trip.

**Mailing address:**  
ANMC / I-PRC  
4315 Diplomacy Dr.  
Anchorage, AK 99508

**Physical Location:**  
Inuit Building  
4141 Ambassador Dr. #148  
Anchorage, AK 99508

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