## **ANMC Speciality Clinic wait times- Days to Third Next Available Appointment**

January 2014

| Clinic                           | Current Days<br>(Jan. 2014) | Jan. 2013; Notes  |
|----------------------------------|-----------------------------|---|
| Cardiology                       | 4                           | Jan. 2013: 7  |
| Dermatology                      | 15                          | Jan. 2013: 2 ANMC's Dermatologist retired and we have not been successful in recruiting a replacement. We are currently providing limited services with an Advanced Nurse Practitioner who is splitting her time between Dermatology and General Medicine Patients.                     |
| Diabetes                         | 4                           | Jan. 2013: 31 We have been without a full-time provider for a significant period of time. In order to make up for this, Internal Medicine has assigned a General Medicine provider to assist in covering this service. This has resulted in an increase in overall appointment ability. |
| ENT                              | 16                          | Jan. 2013: 19 This department continues to show positive improvement in their third next available appointent. They took an aggressive approach on scheduling and the expectation is that their number should fall below the threshold.   |
| Endocrinology                    | 20                          | Jan. 2013: 10 There is only a 0.5 FTE in this department. There will be significant variance in any given month due to provider availability.   |
| I.M. Specialty                   | 1                           | Jan. 2013: 0  |
| Nephrology                       | 3                           | Jan. 2013: 1  |
| Neurology                        | 12                          | Jan. 2013: 14   |
| Neurosurgery                     | 1                           | Jan. 2013: 3  |
| Oncology                         | 1                           | Jan. 2013: 1  |
| Ophthalmology                    | 45                          | Jan. 2013: 2 There has been a loss of 2 FTE providers due to retirement. The current backlog is reflective of the change from 5 FTE providers down to a current number of 3.  |
| Orthopedics                      | 0                           | Jan. 2013: 10 This department has made an aggressive change to the way they schedule patients which now includes a physician assistant clinic.  |
| Physical Therapy                 | 0                           | Jan. 2013: 3  |
| Physical Therapy Wellness Center | 2                           | Jan. 2013: 8  |
| Podiatry                         | 46                          | Jan. 2013: 30 There has been a slow change in this department to allow "non-diabetic" patients access. The growth of this new patient population has resulted in an increased need.   |
| Pulmonology                      | 14                          | Jan. 2013: 31   |
| Rheumatology                     | 8                           | Jan. 2013: 12   |
| Surgery                          | 0                           | Jan. 2013: 0  |
| Urology                          | 1                           | Jan. 2013: 5 This department has made some changes in the way they block and book appointments. They have opened up appointments that had previously been held for urgent and inpatient cases.  |