



Purchased/Referred Care (PRC)

(Formally known as Contract Health Services-CHS)

\$Important Notice\$

If you are being referred outside of Chief Andrew Isaac Health Center (CAIHC) you will need to stop by Purchased/Referred Care before you leave the clinic to determine your eligibility for Referred Care.

You will be screened for the following:

- ✓ Alternate Resources such as Medicare, Medicaid, Private Health Insurance, Tricare, VA**
- ✓ You might be asked to apply for Alternate Resources such as Medicaid. This is a required Federal Regulation that the Indian Health Service has to comply with. If you elect not to apply, then you the patient are responsible for your Medical costs outside of CAIHC.**
- ✓ Residency**
- ✓ IHS Eligibility**

You will be informed of the following:

- ✓ All referrals are not a guarantee of payment
- ✓ PRC may request that your provider send you to ANMC
- ✓ A Purchase Order must be picked up before your visit
- ✓ PRC is not an Insurance Company
- ✓ PRC is not an entitlement program

You are responsible to inform PRC of any Medical Bills sent to you:

- ✓ PRC does not always know that you have unpaid medical bills
- ✓ You will need to bring your bills into PRC
- ✓ Did your Private Insurance pay or deny?

Was your Medical Services denied by Purchased/Referred Care?

- ✓ Did you receive a denial letter from PRC and did you appeal?

Collections

Bad Debt

Denials



******* Always provide and update all your information such as address, phone numbers, Private Health Insurance, Medicare, Medicaid, Tricare, etc. when checking in for appointments *******