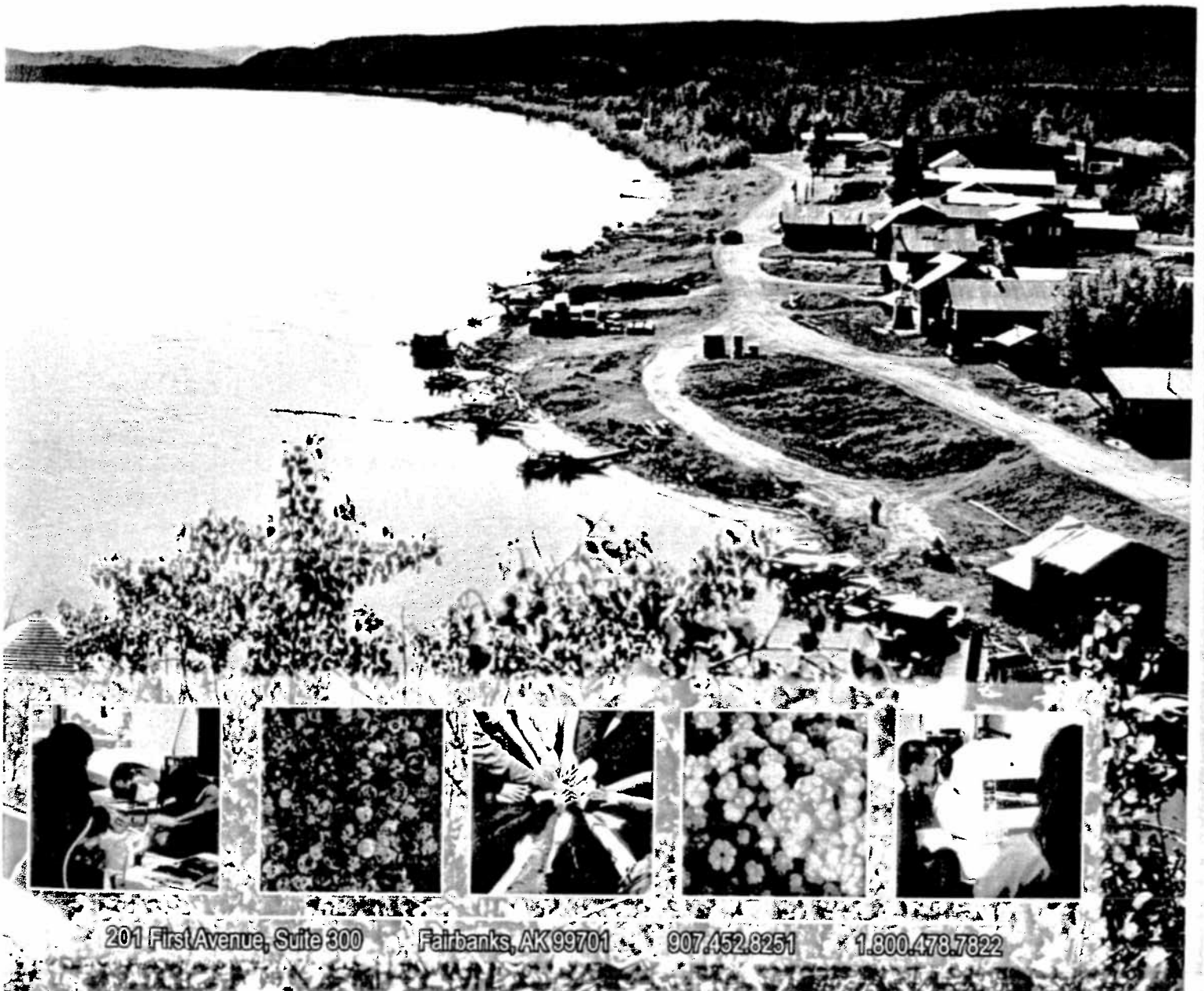


TANANA CHIEFS CONFERENCE

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# PATIENT HANDBOOK



201 First Avenue, Suite 300

Fairbanks, AK 99701

907.452.8251

1.800.478.7822

## CONTRACT HEALTH SERVICES

Please see the glossary in the back of this handbook for definitions of common terms used in this section.

### What are contract health services?

Contract health services are health services that Tanana Chiefs Conference does not directly provide at its own facilities. Contract Health Services is also the name of the program within TCC Health Services that coordinates and manages payments for contract health services provided to eligible beneficiaries. Contract Health Services is not an insurance company. For those health services that TCC Health Services cannot provide directly to beneficiaries, Chief Andrew Isaac Health Center physicians refer to health specialists and facilities outside of TCC.

For TCC Health Services to pay for your contract health services, it is important that you understand the process and your obligations.

Since funds are limited to pay for contract health services, there are mandatory federal guidelines that must be followed and enforced.

### Call us

The most important thing for you to know about contract health services is that you should **call us before you receive services**. We can help you to correctly determine if you are eligible for services and guide you through the process of getting a referral so that your services will be paid for by TCC Contract Health Services. When you call, you can find out if you are eligible and if the services you need are covered. Don't wait until it's too late.

In Fairbanks call: **451-6682, ext. 3613**

In-state toll-free: 1-800-478-6682, ext. 3613

Out-of-state toll-free: 1-800-770-8251, ext. 3613

- (We do not have after-hours telephone coverage, please leave a voice mail message and we will return your call the next business day.)

### Eligibility

Contract health services are provided to eligible beneficiaries according to TCC Health Service's eligibility policy. Generally, to be eligible for TCC health services you must be an Alaska Native or American Indian with proof that you are a member or a descendent of a member of a federally recognized tribe.

To be eligible for contract health services you must also have been a permanent resident in Alaska for the previous 180 days (6 months) and a minimum of 30 days in the Interior Alaska

Service Unit with the intent to stay, and not to have moved to the IASU because of a pre-existing medical reason.

Non-Native women pregnant with the child of an eligible beneficiary are eligible for direct and contract health services for prenatal care, delivery, and up to six weeks of post-partum care. Adopted, step or foster children who are dependents of an eligible Native parent or guardian may receive direct and contract health services until the age of 19.

Documents accepted as proof of eligibility:

- Certificate of Indian Blood issued by the Bureau of Indian Affairs
- Tribal enrollment card or letter of descendancy issued by a federally recognized tribe

Documents required as proof of residency in the Interior Alaska Service Unit:

When moving to the IASU from another state:

- Proof of having received an Alaska Permanent Fund Dividend issued within the previous twelve months
- Proof of maintaining a home in Alaska for 180 days (e.g., rent or mortgage payment receipts, utility bill receipts)
- Proof of employment in Alaska for 180 days (e.g., paycheck stubs, verification of employment letter)

The following information may also be requested:

- Proof of eligibility to vote in Alaska for the 180 day time period
- Alaska driver's license or Alaska ID card issued 180 days or more prior

Moving from within Alaska to the IASU from another service area:

- Proof of maintaining a home in the IASU for 30 days with the intent to stay, (e.g., rent or mortgage payment receipts, utility bill receipts, etc.)
- Proof of employment in the IASU for 30 days (e.g., paycheck stubs, verification of employment letter, etc.)



**IASU communities/villages:**

- Alatna
- Allakaket
- Anaktuvuk Pass
- Arctic Village
- Beaver
- Birch Creek
- Canyon Village
- Chalkyitsik
- Circle
- Delta Junction
- Denali Park
- Dot Lake
- Eagle
- Evansville
- Fairbanks
- Fort Yukon
- Galena
- Healy
- Healy Lake
- Hughes
- Huslia
- Kaltag
- Kantishna
- Koyukuk
- Lake Minchumina
- Manley Hot Springs
- Minto
- Nenana
- Northway
- Nulato
- Rampart
- Ruby
- Stevens Village
- Tanacross
- Tanana
- Tetlin
- Tok
- Venetie

