## Welcome to ANMC Contract Health Services

ANMC Contract Health Services (CHS) provides funding for **referred** medical services not directly available at the Alaska Native Medical Center (ANMC). Because CHS funds are limited there are policies and procedures that must be followed. If the policies and procedures are not followed, ANMC CHS may be unable to assist with the cost of medical services received from non-ANMC facilities and/or providers.

This website is designed to help you understand ANMC CHS policies and your responsibilities.

If you are a resident of an area not covered by the ANMC CHS program, you may be eligible through your respective CHS program. You will need to contact them and follow their policies and procedures.

## What is the referral process?

- You must have eligibility on file at ANMC.
- An ANMC provider must initiate all referrals for medical care.
- You must be screened for alternate health resources (Medicaid, Medicare, or Private Health Insurance).
- You will be required to apply for Medicaid if eligible. If you do not successfully complete the Medicaid application process, payment will be denied by CHS.

\*When a patient is referred by an ANMC provider, it is the patient or patient's family responsibility to ensure that CHS receives all claims and/or applicable insurance information in a timely manner. CHS will not be responsible for delinquent patient accounts due to untimely submission of claims and/or insurance information.

## **Programs covered by CHS**

There are several programs offered through ANMC CHS. It is important that you familiarize yourself with these programs in order to determine whether you or a family member may qualify. The following programs are:

- Traveler Program
- Student Program